

exemplary customer service

service-oriented project lead and SME with an innate ability for bridging the sometimes-divergent gap between technology and business stakeholders to solve issues and propose / deliver the right solutions

“ His insightfulness is apparent in the way that he **considers user impact and business impact** ... and also in the way that **he evaluates and connects** with his peers and managers. **He thinks deeply about things and people.**”

David Eagle | Manager, Systems Infrastructure | Twitch

“ ... I have come across few developers with a **natural and incessant empathy toward the end users and clients.**”

Christopher Clelland | Director of Product Management | Advanced Access

“ I appreciated Shai's ability to **distill complex programming principles** into easily digestible conversations.”

Michael Dilts | Senior Information Analyst | Fuse Interactive

“ His creativity and commitment to follow through **helped our company deliver amazing applications** ...”

Justin Williams | CTO | DotPrinter

“ ... ability to **listen, ask questions, and completely understand** our needs ... to **come up with the perfect solution.**”

William Chi | Senior Analyst | Pacific Life

delivering success

skilled at identifying / leveraging opportunities, then injecting the right mix of business strategy, qualitative / quantitative analysis, and technology — transforming challenges into wins

“ Quite often, he would **assess our requests and help us understand what our true needs were**, and often **provided solutions that surpassed our expectations.** He does all of this with a smile and a level of willingness I find rare.”

William Chi | Senior Analyst | Pacific Life

“ He consistently **offered suggestions and improvements to the project** that were beyond the scope of his responsibility.”

Veronica Ruvalcaba | Marketing | Pacific Life

“ ... if it could not easily be done, he was **creative enough to find other solutions.** He also **expanded creatively** upon my ideas.”

Odeaya Uziahuh | Attorney | E-Base Ltd

“ ... reaching out to me when an **opportunity presented itself for practical application.**”

Michael Dilts | Senior Information Analyst | Fuse Interactive

driving accountability

thrives while leading and developing technical professionals — ensuring that the high-level big-picture vision is met while implementing a hands-on approach at the detailed project level to deliver on time and within budget

“ ... the **best and most successful team** I have had the pleasure to be a part of. Shai has been a **wonderful team-lead**, capable of **coaching, challenging and leading** the team ... **love for software development** ... **vast knowledge on the subject.** If you are looking for a **seasoned developer** with a **proven track record** and ability to **efficiently operate in any situation**; then search no more, you have just found him.”

Arthur Zaslowski | Software Engineer | Advanced Access

“ Shai **identified and utilized each team member's abilities** to the fullest. He made sure the team **understood and bought-in** to the overall architecture and design ... Shai **mentored and guided** us through the entire SDLC to a **successful product launch.** His ability to **understand and clearly communicate** the various system components and their relation to each other was a **significant factor in the success** of the project.”

Andrey Reshetnikov | Senior Software Engineer | Advanced Access

“ He displayed **advanced programming knowledge**, and was always willing to **share knowledge**, and also facilitate bringing his team members and colleagues up to speed with **best practices** and the **latest coding technologies.**”

Efosa Oyegun | Software Engineer | Exsilio

“ Even given the breadth of difference in experience and expertise between us he was always ready to get down to the basics to help me **understand what needed to be done.**”

Michael Dilts | Senior Information Analyst | Fuse Interactive

“ ... an **excellent mentor.** Shai is a **very knowledgeable developer** and he stays current with the **latest technologies and techniques.** Shai has a lot of **passion for software development**, and it shows in his work.”

Gary Peterson | Software Engineer | Advanced Access

“ His **commitment to innovation** is rooted in the **very high expectations to which he holds himself.** He reviews his work with a critical eye and is **always looking for ways to improve.**”

David Eagle | Manager, Systems Infrastructure | Twitch

always solving issues

a curious problem solver, highly adept at analyzing project, workflow, and technology challenges / inefficiencies from every angle to introduce targeted adjustments — achieving optimal performance

“... an **insightful, innovative, argumentative, opinionated** genius ... His genius lies in his ability to temper these traits, to **communicate effectively at every level**, and to **connect with his peers and his management to forge community.**”

David Eagle | Manager, Systems Infrastructure | Twitch

“In order to **understand the process better**, Shai even sat with me and watched me work. The result was a system that no [sic] only **met the needs of our end users**, but one which **streamlined procedures for our internal departments.**”

Veronica Ruvalcaba | Marketing | Pacific Life

“Shai **eats dev challenges for breakfast** ... He always **dug in and figured out what needed to be done.**”

Christopher Clelland | Director of Product Management | Advanced Access

“When there were disagreements on how a feature should be implemented, it would be **resolved as a team.**”

Andrey Reshetnikov | Sr Software Engineer | Advanced Access

“I'm always impressed with Shai's ability to **think outside of the box in solving problems.**”

Trang Luyen | Sr Business System Analyst | Pacific Life

“... an **'out of the box' thinker.**”

Kamran Ghorbani | Sr DevOps Engineer | Pacific Life

proactive contributor

a diligent learner and effective communicator with a natural ability to navigate new or changing environments, complex situations, and the adoption of new technologies using grace, grit, diplomacy, sound judgement, and a smile

“Shai approached the project with a **can-do attitude** ... he would **proactively contact us if he noticed an issue**, enabling us to **get in front of the problem and address any issues before they became critical.**”

Veronica Ruvalcaba | Marketing | Pacific Life

“Shai **never stops talking initiatives or learning new technologies**. Shai is also **easy to work with** and has a sense of humor which can help to **connect with other teams** on projects.”

Trang Luyen | Sr Business System Analyst | Pacific Life

Shai **adds much value** to the .Net community ... makes an effort to **share his wealth of knowledge** ... **took the time to mentor me** to better understand areas of the ever-changing software engineering realm.

Lisa Choe (Le) | Senior Technical Recruiter | Ledgent Technology

“He does all of this with a smile and a **level of willingness I find rare**. He is a **unique individual who makes the people around him better.**”

William Chi | Senior Analyst | Pacific Life

“More than a talented developer, Shai has a personality which makes him a **pleasure to work with.**”

Justin Williams | CTO | Dot Printer

“... **great personality to work with**, making long days and stressful periods almost fun.”

Odeaya Uziahu | Attorney | E-Base Ltd

“In short, Shai is a **rare combination of skill, enthusiasm, and personality.**”

Gary Peterson | Software Engineer | Advanced Access